The Influence of Digital Marketing on Accounting Decisions: Implications and Challenges

Ramadhian Agus Triono Sudalyo1, Nurita Elfani Prasetyaningrum2
1University of Surakarta, Indonesia, ramadhian_at@unsa.ac.id
2University of Surakarta, Indonesia, elfaniprasetya@gmail.com

Abstract. Digital Marketing Digital marketing has become a key pillar of modern business strategy, changing the way companies interact with consumers and creating new opportunities. However, these developments also have significant ramifications in the realm of accounting decisions. This study aims to analyze the influence of digital marketing on accounting decision practices in the context of modern companies. This study uses qualitative and quantitative approaches to collect and analyze data. Data was obtained through a survey of marketing and accounting management from 15 companies in Boyolali Regency that adopted digital marketing strategies. The results of the study show that digital marketing has a significant impact on three main aspects of accounting decisions, namely revenue recognition, advertising spending, and valuation of digital assets. Revenue recognition becomes more complex due to variations in revenue recognition from e-commerce transactions, online promotions, and affiliate programs. Fluctuating advertising spending in a digital environment requires more adaptive methods of managing costs. Valuation of digital assets such as copyrights and websites faces challenges in assessing fair value which is more dynamic. The impact of digital marketing on accounting decisions creates challenges and opportunities as the business paradigm changes. This research provides important insights for companies in optimizing accounting decision making in the ever-evolving digital era.

Keywords: Digital Marketing, Accounting Decisions, Accounting, Implications

INTRODUCTION

The development of digital architecture in a digital evolution has changed the way businesses operate and interact with customers (Fachurazi, 2022). Marketing, including social media marketing, online advertising, and content marketing strategies, has become an important element in a company's marketing efforts to examine whether it has implications for accounting decisions. In accounting decisions some of these include the complexity of revenue in the digital marketing environment, transactions and revenues are often more complex to identify and acknowledge compared to traditional business models (D'Arcy and Thies, 2022).
There are challenges in determining the appropriate timing and method of revenue recognition. Similarly, there are changes in clan production, in this connection advertising in digital marketing can vary rapidly depending on the strategy adopted (Rahayu, 2018). This creates reliability in recording and managing advertising costs accurately in recording and accounting books. Then in the accounting decision there is a value a set digital. Digital assets which include pages, digital content, and copyrights have significant value in the context of digital marketing (Jannah et al, 2023).

However, the valuation and recognition of the value of these digital assets can vary and vary depending on the marketing strategy used. Digital marketing of the three main aspects of accounting decisions is important for deeper analysis in the context of how a company's digital marketing strategy affects accounting decisions, such as revenue recognition, advertising spending, and digital asset valuation (Fauziyyah, 2022). Revenue recognition is how digital marketing strategies, such as online sales or affiliate programs, affect revenue recognition. How digital transactions are processed in accounting records and how the introduction of revenue can be in accordance with applicable accounting principles.

Clan and government spending is an analysis of digital advertising spending, including social media advertising, online/streaming mass media, Google AdWords ads, email campaigns, and how these costs are recorded in accounting books. Does it have a change in advertising spend based on the digital marketing strategy adopted? Asset assessment is how digital assets such as pages, digital content, and copyrights are valued in the context of digital marketing. Is there a change in valuation methods or amortization policies of digital assets based on changes in marketing strategy?

LITERATURE

Accounting and Marketing Decisions are the relationship between accounting decisions and marketing decisions in a digital environment. Decision theory concepts, such as the trade-off between advertising costs and expected revenue can help understand how companies make decisions that blend marketing and accounting aspects (Hoesada, 2022). In accounting decisions, it has several aspects, one of which includes aspects of revenue recognition. Hidayati et al (2023), the acquisition of income has a basis that includes the concept of revenue recognition and the principle of revenue recognition in the context of digital transactions.
We can refer to accounting standards such as GAAP (Generally Accepted Accounting Principles) or IFRS (International Financial Reporting Standards) to understand how revenue from digital marketing transactions should be recognized. In addition to revenue recognition that has a relationship in accounting decisions, it covers the concept of expenses and costs in digital marketing, as well as how the cost of online advertising and other digital tools is recorded in accounting books. Principles such as traceable costs and allocated costs can be relevant in this context (Seto et al, 2023).

Another aspect of accounting decisions is covered by looking at how digital assets, such as copyrights, trademarks, and online content, are valued and recognized in financial statements. Concepts such as fair value and amortization can be the basis for this value foundation (Farhan, 2021).

All aspects of accounting decisions are supported by performance measurement. According to Fauzi and Nugroho A (2020), the process of measuring work is related to digital marketing performance metrics and how this information is integrated in financial statements and company performance analysis, which can refer to performance measurement concepts such as ROI (Return on Investment), KPIs (Key Performance Indicators), and other digital marketing metrics. In the scope of the company with whatever decisions are taken, both managerial decisions and accounting decisions will certainly be related to the customer.

Setijani, Sugito, and Sumarsono (2021) the importance of customer value in which we examine how customer value is measured and valued in the context of digital marketing, and how this value is reflected in financial statements, which can refer to the concept of customer lifetime value and customer retention strategies. In digital marketing, the right way is needed so that business operations are carried out in accordance with company objectives that do not violate the code of ethics and rules, both company regulations and government regulations.

Sari et al (2023), regulation of gold is a rule and policy related to digital marketing that can influence accounting decisions. Concepts in business law, tax law, and data privacy can be part of this foundation. The principle in all areas of business carried out by business actors is innovation and change. In innovation and change it is necessary to have a reinforcement, how changes in digital marketing can trigger innovation in accounting practices. By strengthening innovation, it will certainly be able to help explain how companies adjust accounting decisions to changes in the business environment (Lestari, 2019).
Putri and Arif (2023), observed how the company's digital marketing strategy affects revenue recognition. His research found that in a dynamic digital marketing environment, revenue recognition is often more complicated to identify and recognize in a timely manner. The implication of these findings is that the company needs to adjust its revenue recognition policy to consider the fast-changing nature of digital revenue. Nazar et al (2023), digital marketing has changed the way companies allocate and record advertising costs. The cost of advertising in digital marketing often varies depending on the strategy adopted and can increase quickly.

This situation creates challenges in accurately recording and managing advertising costs in accounting books. The implication of this change is that companies must develop flexible spending methods to reflect the dynamics of advertising costs in a digital environment. Pamungkas and Firmasyah (2021), explained that digital assets such as copyrights, trademarks, and online content have become important components in digital marketing. However, the valuation and recognition of the value of these digital assets can be complex and vary depending on the marketing strategy used. The implication is that companies need to develop clear valuation guidelines for digital assets and ensure that they can be recognized consistently, in accordance with applicable accounting principles.

Pradisti et al (2022), digital marketing campaigns often have faster times and shorter promotion cycles. This can affect the accounting cycle of the company and the preparation of financial statements. The impact of this is that companies need to have more flexible accounting processes to accommodate rapid changes in the digital marketing cycle and to ensure accurate and timely financial statements. Fauzi et al (2023), complex regulations that become a dilemma in digital marketing, affect how companies make accounting decisions. Regulations such as data protection and cross-border taxation can affect revenue recognition and financial reporting.

The implication is that companies must maintain compliance with evolving regulations and ensure that their accounting decisions comply with applicable legal rules. Situmorang (20 10) highlights how digital marketing performance metrics, such as ROI (Return on Investment) and KPIs (Key Performance Indicators), are integrated in financial statements and company performance analysis. The implication of these findings is that companies need to develop effective methods to link digital marketing results to financial results recognized in financial statements.
METHOD

This study used the method of Cross-Sectional Survey I. This research method aims to identify and analyze the influence of digital marketing on accounting decisions in today's business environment. Cross-sectional surveys will help in understanding digital marketing practices and accounting decisions that exist in various companies. This study will use a quantitative approach with a cross-sectional survey method. The survey will be conducted to collect data from a number of respondents involved in marketing management and accounting in 15 companies operating in Boyolali District. The data will be analyzed using descriptive statistical techniques and regression analysis.

The survey will be designed to gather information about the digital marketing strategies adopted by the company, their influence on accounting decisions, as well as the challenges faced. The questions in the survey will be based on the theoretical framework and research objectives. Samples will be selected from 15 companies running operations in Boyolali Regency with various company sizes to obtain a representative variety. Respondents involved in marketing management and accounting will be invited to participate in the survey. The survey will be disseminated through online methods and the data obtained will be collected within a certain period.

The data captured will include information on revenue recognition, valuation of digital assets, digital advertising spend, digital marketing performance metrics, and other relevant factors. The collected data will be analyzed using descriptive statistical techniques to provide an overview of digital marketing practices and accounting decisions. In addition, regression analysis will be used to identify potential relationships between digital marketing variables and variable accounting decisions. The results of the analysis will be interpreted to identify the impact and practical implications of the influence of digital marketing on accounting decisions.

This implication will help companies in developing more appropriate accounting decisions according to the dynamics of digital marketing. Implications and Challenges: The cross-sectional survey method provides an opportunity to gain first-hand insights from business practitioners into the interaction between digital marketing and accounting decisions. However, this method also has limitations, such as potential respondent bias and limitations in measuring long-term impact. This cross-sectional survey research method is expected to provide a deeper understanding of how digital marketing influences accounting decisions and faces emerging challenges.
DISCUSSION

Revenue Recognition in the Digital Marketing Context: Data analysis shows that aggressive digital marketing strategies and diversification of sales channels contribute to the complexity of revenue recognition. Respondents in the survey reported that e-commerce transactions and online promotions, often require adjusting the timing of revenue recognition. In addition, the need to recognize revenue from affiliate programs and online sales in a given accounting period also shows that digital marketing has changed the way a company manages its accounting cycle.

Digital Advertising Spend and Cost Management: From the results of the analysis, it is revealed that the cost of digital advertising has more significant fluctuations compared to traditional advertising costs. Companies adopting digital marketing are often faced with the challenge of accurately measuring and recording advertising costs. This can result in uncertainty in determining accurate net profit and profit margins. Some companies have developed specific methods to track and manage digital advertising costs to keep up with changing marketing strategies.

Digital Asset Valuation and the Need for More Actual Fair Value: In this study, the valuation of digital assets, such as websites and copyrights, shows a change in the valuation process. Companies that rely on digital marketing tend to own digital assets whose value is heavily influenced by online performance and market trends. This has prompted the need to value digital assets more up-to-date and incorporate fair-value more dynamically in financial statements.

Integration of Digital Marketing Performance Metrics in Financial Statements: Regression analysis reveals a positive correlation between digital marketing performance metrics and financial performance. Companies that successfully implement an effective digital marketing strategy tend to achieve higher revenue growth and larger profit margins. These findings indicate that there is an opportunity to integrate digital marketing metrics, such as online conversions and page traffic, in financial reports to provide more comprehensive insights into company performance.

Regulatory Challenges and Privacy Compliance, Qualitative findings highlight the challenges in dealing with privacy regulations and policies related to digital marketing. Changes in data protection regulations and cross-border tax rules could affect how companies recognize digital marketing-related revenue and costs. Some respondents also indicated the need to adapt to strict privacy policies and integrate compliance in accounting
decisions. The results of the analysis show that digital marketing has a significant impact on the company's accounting decisions. Complex revenue recognition, fluctuations in advertising costs, more dynamic valuation of digital assets, and integration of digital marketing performance metrics are challenges facing companies.

Meanwhile, changes in regulations and privacy policies also affect the way companies make accounting decisions. The implication is that companies need to develop accounting policies and practices that are responsive to the fast-changing dynamics of digital marketing and regulatory changes. The Effect of Revenue Recognition Complexity: The findings of this study show that the influence of digital marketing on accounting decisions is reflected in the complexity of revenue recognition. Digital marketing strategies, such as affiliate programs and online discount campaigns, can generate huge variations in revenue recognition times.

This points to the need for companies to develop more flexible policies to recognize revenue in a timely manner, as well as considering the fast-changing nature of digital revenue in the accounting cycle. Challenges in Managing Digital Advertising Costs: This discussion confirms that, digital advertising costs have greater fluctuations compared to traditional advertising costs. Companies adopting digital marketing need to face challenges in accurately measuring and recording advertising costs. These cost fluctuations can have an impact on uncertainty in the calculation of net profit and profit margins. Therefore, companies need to develop more careful methods of managing digital advertising costs to reflect changes in marketing strategies and market fluctuations.

Dynamic Digital Asset Valuation: The results show that digital asset valuation in the context of digital marketing is becoming more dynamic. The fair value of digital assets, such as pages and digital content, tends to be affected by online performance and market trends. Therefore, companies need to adapt valuation methods that can accommodate rapid changes in the value of digital assets. A more actual and dynamic valuation will help companies more accurately portray the value of digital assets in financial statements. Integration of Marketing Performance Metrics in Financial Statements: This discussion underscores the importance of integrating digital marketing performance metrics in financial reports.

The findings of the regression analysis show a positive relationship between digital marketing metrics and the company's financial performance. The integration of metrics such as online conversions, page traffic, and social media interactions in financial reports will provide a more comprehensive view of the impact of digital marketing strategies on a
company's financial results. However, companies must maintain a balance between the readability of financial statements and relevant information. Privacy Regulatory and Compliance Challenges: The results of this study highlight that regulatory and privacy policy challenges can influence accounting decisions in the context of digital marketing.

Changes in data protection regulations and cross-border tax rules could affect how companies recognize digital marketing-related revenue and costs. Therefore, companies need to develop the ability to adapt to evolving regulations and ensure compliance in accounting decisions. Practical Implications and Future Challenges: This research provides insight into the practical implications of the influence of digital marketing on accounting decisions. Companies need to respond to the complexities of revenue recognition, manage fluctuations in advertising costs, develop more dynamic digital asset valuation methods, and consider the integration of marketing performance metrics in financial statements. In addition, regulatory and privacy challenges remind company managers that companies must remain responsive to the rapidly changing business environment.

CONCLUSION

This research has revealed various important aspects regarding the influence of digital marketing on accounting decisions in today's business environment. With the development of technology and the shift in marketing paradigms, corporate accounting practices face new challenges and significant opportunities. Based on the findings and analyses that have been presented, several conclusions can be drawn:

a. Complex Revenue Recognition: Digital marketing strategies, such as affiliate programs and online promotional campaigns, have led to complexities in revenue recognition. Companies need to develop a more flexible approach to recognizing revenue according to the dynamic nature of digital revenue.

b. Cost Management Challenges: Fluctuations in digital advertising costs have become a challenge in managing costs and calculating net profit accurately. Companies must develop more adaptive methods to reflect changes in marketing strategy and cost fluctuations.

c. Dynamic Digital Asset Valuation: Digital assets, such as pages and copyrights, have more dynamic value in the context of digital marketing. Companies need to value these assets more up-to-date to reflect rapid changes in value due to online performance and market trends.
d. Integration of Marketing Performance Metrics in Financial Statements: The integration of digital marketing performance metrics in financial statements can provide a more comprehensive view of the impact of marketing strategies on company performance. This can help management make more informational and data-driven accounting decisions.

e. Privacy Regulatory and Compliance Challenges: Regulatory and privacy policy challenges can affect accounting decisions and require companies to adapt to the rapidly changing legal environment.

In the final description, the conclusion of this study is that digital marketing has changed the traditional paradigm in accounting decisions. Despite the challenges and complexities that arise, companies that are able to manage the interaction between digital marketing and accounting decisions have the opportunity to improve the transparency of financial statements and the effectiveness of decision-making. Therefore, awareness of the implications of digital marketing on accounting decisions is an important step in maintaining compliance, managing risk, and maximizing company value in this digital era.

BIBLIOGRAPHY


Jannah, Miftahul et al. (2023). Followers are the digital asset: a phenomenological study on MSME actors. Malang: Peneleh


